



## Economic Crime Board of the Police Committee

**Date:** THURSDAY, 22 MAY 2014  
**Time:** 2.45 pm  
**Venue:** COMMITTEE ROOMS, 2ND FLOOR, WEST WING, GUILDHALL

**Members:** Simon Duckworth (Chairman)  
Mark Boleat  
Brian Harris  
Helen Marshall  
Alderman Neil Redcliffe  
Deputy Richard Regan

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**John Barradell**  
Town Clerk and Chief Executive

# AGENDA

## Part 1 - Public Agenda

1. **APOLOGIES**
2. **MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA**
3. **MINUTES**  
To agree the minutes of the meeting held on 28 February 2014.  

**For Decision**  
(Pages 1 - 4)
4. **PERFORMANCE - NATIONAL LEAD FORCE END OF YEAR REPORT 2013-14**  
Report of the Commissioner of Police.  

**For Information**  
(Pages 5 - 10)
5. **ECONOMIC CRIME UPDATE - NATIONAL FRAUD CAPABILITY PROGRAMME**  
Report of the Commissioner of Police.  

**For Information**  
(Pages 11 - 16)
6. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT**
7. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**
8. **EXCLUSION OF THE PUBLIC**  
MOTION – That under Section 100(A) of the Local Government Act 1972, the public be excluded from the meeting for the following items on the grounds that they involve the likely disclosure of exempt information as defined in Part 1 of the Schedule 12A of the Local Government Act.

## Part 2 - Non-Public Agenda

9. **NON-PUBLIC MINUTES**  
To agree the non-public minutes of the meeting held on 28 February 2014.  

**For Decision**  
(Pages 17 - 20)
10. **FRAUD TRAINING ACADEMY -UPDATE**  
Report of the Commissioner of Police.  

**For Information**  
(Pages 21 - 24)

11. **PROPOSAL FOR A JOINT 'CENTRE FOR ECONOMIC CRIME'- OVERVIEW**  
Report of the Commissioner.

**For Information**  
(Pages 25 - 28)

12. **NON-PUBLIC QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**
13. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT AND WHICH THE COMMITTEE AGREE SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED**

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# Agenda Item 3

## **ECONOMIC CRIME BOARD OF THE POLICE COMMITTEE** **Friday, 28 February 2014**

Minutes of the meeting of the Economic Crime Board of the Police Committee held at Committee Rooms, 2nd Floor, West Wing, Guildhall on Friday, 28 February 2014 at 1.45 pm

### **Present**

#### **Members:**

Simon Duckworth (Chairman)  
Mark Boleat  
Brian Harris  
Helen Marshall  
Alderman Neil Redcliffe  
Deputy Richard Regan

#### **Officers:**

Alex Orme - Town Clerk's Department  
Xanthe Couture - Town Clerk's Department

#### **City of London Police**

Stephen Head - Commander, Economic Crime  
Lisa Campbell - Detective Sergeant and Staff Officer

#### **In attendance:**

Deputy Henry Pollard, Police Committee Chairman

#### **1. APOLOGIES**

There were no apologies.

The Chairman welcomed Lisa Campbell, Staff Officer to the Commander of Economic Crime, who would be attending future meetings of the Sub-Committee.

#### **2. MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA**

There were no declarations of interest.

#### **3. MINUTES**

The public minutes and summary of the meeting held on 23 September 2013 were approved as a correct record.

#### **4. ECONOMIC CRIME UPDATE - NATIONAL FRAUD CAPABILITY PROGRAMME**

The Sub Committee received a report of the Commissioner of Police that updated Members on the National Fraud Capability Programme.

The Commander of Economic Crime updated Members that the National Fraud Capability Programme was on track and Regional Fraud Teams would be established by the end of March 2013, and it was intended quarterly meetings would take place with each team.

The Chairman queried if Regional Organised Crime Units (ROCU's) would be centrally funded, and the Commander of Economic Crime replied that there would be ongoing discussions with the Home Office, the Metropolitan (Met) Police and MOPAC on funding arrangements. Specific meetings were also taking place with the Met Police on funding for cybercrime, for which they were the lead Force.

The Chairman of the Police Committee and the Chairman of Economic Crime Board noted it was important strategies were developed with the Home Office and Met Police in this area to ensure the London Regional Fraud Team was properly resourced.

**RESOLVED** – That the report be noted and its contents received.

5. **NATIONAL LEAD FORCE: THIRD QUARTER PERFORMANCE REPORT**

The Sub Committee received a report of the Commissioner of Police updating on the third quarter performance of the 2013/14 achievement of the national Lead Force (NLF) against its agreed Key Performance Areas (KPASs) and Key Performance Indicators (KPIs).

The Commander of Economic Crime remarked on KPI 3.3, which had decreased and was listed as Amber due to a change in the methodology with disruptions now only awarded on conviction.

The Commander noted the performance figures were cumulative and reported on a quarterly basis. Members discussed the results of the latest stakeholder satisfaction survey with NLF economic crime services, which included victims and partners in industry. It was agreed future survey reports would include the standard deviation, the number of stakeholders surveyed, the previous survey results, and the categories of different stakeholders surveyed to provide a more detailed analysis of the results.

**RESOLVED** - That the report be noted and its contents received.

6. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT**

There were no items of urgent business.

7. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**

There were no questions.

8. **EXCLUSION OF THE PUBLIC**

**RESOLVED** - That under Section 100(A) of the Local Government Act 1972, the public be excluded from the meeting for the following items on the grounds

that they involve the likely disclosure of exempt information as defined in Part 1 of the Schedule 12A of the Local Government Act.

<u>Item</u>	<u>Paragraph</u>
9	3
10	3
11	3

**9. NON-PUBLIC MINUTES**

The non-public minutes and summary of the meeting held on the 23 September 2013 were approved.

**10. ACTION FRAUD SERVICE TRANSFER FROM THE NATIONAL FRAUD AUTHORITY TO THE CITY OF LONDON POLICE - UPDATE**

The Sub Committee receive a report of the Commissioner of Police which presented Members with an update on the transfer of the Action Fraud Service from the National Fraud Authority to the City of London Police.

**11. FRAUD TRAINING ACADEMY UPDATE**

The Sub Committee received a report of the Commissioner of Police which presented Members with an update on the Force's Fraud Training Academy.

**12. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**

There were no questions.

**13. ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT AND WHICH THE COMMITTEE AGREE SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED**

There were no items of urgent business.

**The meeting ended at 2.35 pm**

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Chairman

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<b>Committee(s):</b> Police: Economic Crime Board	<b>Date(s):</b> 22 <sup>nd</sup> May 2014
<b>Subject:</b> Performance - National Lead Force: End of Year Report 2013-14	<b>Public</b>
<b>Report of:</b> Commissioner of Police Pol 31/14	<b>For Information</b>

## Summary

This is the annual 2013/14 performance report to your Economic Crime Board that summarises the achievements of National Lead Force (NLF), as delivered through the Economic Crime Directorate (ECD) of the City of London Police (CoLP) during 2013/14.

Performance is assessed against its agreed Key Performance Areas (KPAs) and Key Performance Indicators (KPIs) as has been reported upon previously.

The report also details plans for the forthcoming 2014/15 reporting year, these include:

- Progression of the revised performance management cycle for 2013/14 to pursue further change in the performance culture of NLF.
- More effective stakeholder engagement, including the results of the revised survey regime and stakeholder workshops to ensure NLF priorities are aligned to stakeholder requirements.
- Capitalisation of learning outcomes from the 2013/14 review and the building of the 2014/15 performance framework

In terms of performance against the KPI's the table below summarises the 2013/14 performance. As this area of business is still evolving the Red, Amber Green (RAG) status is included as guide.

NLF objective	Comment on progress
<b>KPA 1 Preventing and reducing the harm caused by economic crime</b>	
KPI 1.1 The £ value of future economic crime disrupted by intervening against enablers of fraud	The value of NFIB disruptions has increased from £305,118,904.00 in 2013/14 to £8,127,480.00 in 2012/13
KPI 1.2 Increasing economic crime public awareness and stakeholder prevention	The number of alerts to business and public sectors has decreased slightly in 2013/14. 805 alerts were disseminated in 13/14 compared to 954 in 12/13.
KPI 1.3 Increasing victim self-protection and	Many of the media engagements in which ECD teams have featured, in a variety of media formats,

reduce victimisation	repeat	represent strong evidence of increasing victim self-protection. In such media coverage ECD teams have consistently provided prevention advice through direct educational messaging or awareness of fraud crimes and crime methodology to the public. The reach of audience is estimated to be vast, as media coverage has encompassed national as well as regional and local formats.
<b>KPA 2 Enriching the national economic crime threat assessment and intelligence picture</b>		
KPI 2.1	The impact and reach of strategic intelligence dissemination	The volume of Strategic Intelligence Products disseminated increased with 104 in 2013/14 compared to 75 in 2012/13.
KPI 2.2	The impact and reach of operational intelligence dissemination	The number of operational intelligence disseminations has decreased. 889 were disseminated in 13/14 compared to 981 in 12/13.
<b>KPA 3 Enforcing and disrupting economic crime at the local, regional and national levels</b>		
KPI 3.1	The value of criminal asset denial through to recovery (end to end process)	The total £ value of assets recovered was considerably higher during 2013/14 at £13,468,586.53 compared with 2012/13 whereby £7,670,889.06 was recovered.
KPI 3.2	The £ value of future fraud disrupted by NLF enforcement cases	There was a considerable increase in future fraud prevented in 2013/14 with £1,140,276,823.14 compared with £531,200,656.82 in 2012/13.
KPI 3.3	To reduce the intent and capability of the most serious Organised Crime Groups perpetrating fraud	91 OCGs were disrupted in 2013/14.
KPI 3.4	Quality of investigation and enhancing judicial outcomes	There has been an increase in the number of defendants convicted with 207 in 2013/14 compared to 142 in 2012/13.
<b>KPA 4 Raising the standard of economic crime prevention and investigation nationally by providing education and awareness to the counter fraud community</b>		
KPI 4.1	Impact and reach of training strategy and delivery	The number of course delegates trained by the Fraud Academy in 2013/14. 748 delegates were trained in 2013/14 compared with 581 in 2012/13.
KPI 4.2	Impact and reach of standard setting and dissemination of best practice guidance	15 changes were made to Fraud Academy courses as a result of incorporating best practice reviews of fraud investigations during 2013/14. This is perceived as a major improvement as this process did not exist in 2012/13.
<b>KPA 5 Delivering value and reassurance to our community and partners in industry</b>		
KPI 5.1	To increase return on investment in NLF (£saved per £spent	The return on investment value for 2013/14 is £77.68, which is an increase compared to 2012/13 whereby the return on investment was recorded as £32.14.
KPI 5.2	To improve overall satisfaction of community (including victims) and	87% of victims surveyed in 2013/14 were satisfied with the quality of service provided by the Economic Crime Directorate. This is a slight decrease from results

partners in industry with NLF economic crime services

recorded in 2012/13 whereby 89% were satisfied. Analysis conducted identified that the failure to achieve this target can in part be attributed to low levels of satisfaction experienced by victims within the following customer journey areas;

- *Actions Taken*
- *Follow Up*

Further work will be conducted in order to highlight to ECD operational teams areas of improvements required in relation to the service delivered to fraud victims.

**Recommendation:** It is recommended that your board receives this report and notes its contents.

## Main Report

### Background

1. This end of year report for 2013/14 reporting year provides detail of key achievements for 2013/14. The main successes and challenges of NLF performance against the five Key Performance Areas (KPA's) are summarised in the forthcoming sections along with details of future developments performance reporting for the 2014/15 reporting year.
2. As a reminder for Members, the current NLF performance framework, introduced in April 2012, was constructed under the guidance of an external performance consultant. In 2013/14 a revised framework was introduced deliberately stretching in its ambition, accompanied by a demanding management cycle placing personal responsibility on all officers and staff. In the spirit of continuous improvement during the 2013/14 period the framework was subject to continual assessment resulting in the changes reported to you today.
3. As the second reporting year came to an end the team continued to refine performance management mechanisms and data collation in consultation with stakeholders. The revised framework proposed for April 2014 reflects the findings of the 2013/14 review and stakeholder survey retaining the existing 5 KPA's with a slight increase in the number of KPI's from 13 to 14.
4. The introduction of business area dashboards has focused operational activity within each department and enhanced the reach of activity across the directorate. Disruption activity is an example of how funded units now contribute to overall performance and provides a comparator for other areas of business, introducing the sharing of good practice to enhance the productivity of all ECD departments.
5. The revised 2013/14 framework for NLF sought victim feedback on a quarterly basis as opposed to six monthly in 2012/13. This aligned the surveying of

fraud victims with Home Office guidelines introducing parity for fraud victims. It was anticipated increasing the frequency of surveys will permit faster identification of service delivery issues and early intervention for service recovery. A lower than anticipated response rate has prompted the performance team to explore other feedback avenues. The 2014/15 reporting year will see an extension of the current survey scope to include the entirety of the victim journey. This expansion provides a well rounded indication of victim service throughout interaction with CoLP.

6. The annual independent stakeholder survey for business critical stakeholders produced favourable results. The survey examined performance in the 5 key performance areas. Participants highlighted the benefits of working with the CoLP with 78% of stakeholders indicating the NLF was an effective partner in fighting fraud and 86% rating the performance of NLF in the fight against fraud as positive.
7. Performance management has extended to include a quality assurance function to secure accuracy of data and adherence to reporting guidelines. The Data Audit Process subjects business areas to a monthly audit of their crime and victim data.
8. The NCA shadow command established an operational capability in October 2013 with a view to full operability in April 2014. The performance team has built extensive links with the NCA and ECC to establish a performance management mechanism suitable for both organisations.
9. The CoLP NLF framework is recognised as best practice by the NCA, resulting in the NCA seeking advice and guidance from the CoLP. The performance team continues to work closely with the ECC strategic team to build a joint framework that illustrates performance against the 5 KPAs whilst contributing to the NCA's 4 Ps<sup>1</sup>.
10. The KPA framework contributes significantly to the NCA 4 Ps, mapping of the KPA framework has indicated 3 of the 5 KPAs contribute directly with 2 contributing indirectly. This approach retains CoLP independence whilst highlighting COLP/NLF significant contribution to the national remit of the NCA.
11. ECD has created the Strategic Delivery Unit (ECD) to ensure that all NLF activity is in line with the KPA and Policing Plan measures, and that these remain appropriate for NLF activity and deployment of resources.

### **Current Position**

12. Members will find a table detailing performance against the 13 Lead Force KPIs (throughout 2013/14) on page 1 and 2 on this report.

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<sup>1</sup> The National Crime Agency 4 Ps represent the strategic vision of the NCA and key areas of activity they are; Pursue, prevent, protect and prepare.

13. In all areas except 2 (KPI 1.2 and 2.2) CoLP NLF have achieved their objectives throughout 2013/14.
14. KPI 1.2 was not achieved due to a change in strategy from the NFIB which influenced the types of outputs that are produced. This change in strategy subsequently led to a decrease in the number of alerts disseminated, but led to an increase of products such as the new local force fraud and cyber profiles (articulating the threats from Cyber and Fraud to each force area in England and Wales), new strategic assessments and a more detailed contribution to the national threat assessments (eg Threats to Industry). This shift in emphasis from alerts to more bespoke intelligence products required a shift in resources and resulted in the decrease in alerts
15. KPI 2.2. This was also impacted upon by the shift in the NFIB strategy and due to the term “operational intelligence disseminations” not including the new localised intelligence approach to disseminations. The 2014/15 performance framework now includes key performance indicators that more accurately reflect key outputs delivered.

### **Performance Challenges**

16. Embedding a continuous performance culture through all ranks within the NLF is a constant challenge as demand increases and resources are further stretched. The enhanced performance management cycle has proven to drive performance and installed accountability in all ranks. The challenge is to maintain the momentum and install a culture of continuous improvement. The ever changing landscape and introduction of new funded units presents further challenges in the balance of a return on investment for our funders and a first class service for all communities.
17. The compilation of the 2014/15 reporting framework has seen directorate workshops at all levels to define the scope of NLF service delivery. This has been balanced with a number of workshops with critical stakeholders to ensure our strategies reflect the communities the CoLP NLF serve. The ever increasing fraud landscape provides challenges in the scope of CoLP NLF not only to the City of London, but to national communities. The terminology of doing more with less is fully employed in this instance with business management at the heart of all strategies moving forward.
18. The level of response to both victim and stakeholder surveys remains a challenge. Surveys are the primary collation mechanism for qualitative data; however other options are being explored such as forums, events and workshops to gain an invaluable insight into the impact of the CoLP NLF service.

## **Conclusion**

19. The 2013/14 reporting year has brought significant changes and challenges to the CoLP NLF.
20. The performance framework has been embedded into delivery plans throughout the directorate and continues to drive activity.
21. The revisions made to the KPIs for 2014/15 evidence the maturing nature of the performance framework as CoLP NLF are better positioned to articulate activity in line with requirements and demonstrate the evolving nature of our business in line with new threats and capacity/capability issues being identified.
22. NLF has continued to set national standards for the investigation and prevention of fraud crime, has contributed greatly to the enrichment of national threat assessments and is maintaining a high level of victim and stakeholder service.

### **Contact:**

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# Agenda Item 5

<b>Committee(s):</b> Police: Economic Crime Board	<b>Date(s):</b> 22 <sup>nd</sup> May 2014
<b>Subject:</b> Economic Crime Update – National Fraud Capability Programme	<b>Public</b>
<b>Report of:</b> Commissioner of Police Pol 32/14	<b>For Information</b>
<b><u>Summary</u></b>	
<p>At your Economic Crime Board in February 2014 Members were given an update on the background and current position of the National Fraud Capability Programme and details of the negotiating strategy for the future development of a regional fraud capability. This is an update for Members as to the current situation.</p> <p>It was previously reported to members that in May 2013 the Home Office (HO) announced funding agreements for Regional Organised Crime Units (ROCU's) to enhance their capability and capacity to target organised crime, including fraud. Due to the continued engagement of the CoLP National Capability Programme, the majority of the regions now have a functioning Regional Fraud Teams (RFTs) with the remainder currently recruiting. City of London Police as National Lead Force continues to support the regions in developing their teams. The unit recently made its first arrests of an Organised Crime Group (OCG) involved in online vehicle fraud.</p> <p>The National Co-ordinator's Office (NCO) based in the City of London continues to provide fraud profiles to forces across the country. This continues to provide a comprehensive picture of the fraud threat to each force and region, enabling accurate resource and asset allocation. The second editions of these profiles were published in March and end of year profiles will be sent to forces in May.</p> <p>The transfer of Action Fraud to the NFIB occurred on the 1<sup>st</sup> April 2014, this was marked by Damian Green MP, Minister for Policing, visiting the City of London Police. A roundtable meeting was held with Commissioner Leppard and members of Police Committee, followed by the Minister visiting the NFIB.</p>	

The national capability programme team continues to work closely with the Police regions through our support for the quarterly Heads of Regional Organised Crime Units (ROCU) meeting. In addition the new Economic Crime Chief Officer Group, chaired by City of London Police, continues to allow the national capability programme team to drive forward performance and be at the heart of influencing the national police response to the growing volume of reported fraud and cyber crime across the country.

## **Recommendations**

It is recommended that members receive this report and note its contents.

## **Main Report**

### **Background**

1. At your Economic Crime Board in February, Members were given an update on the background and current position of the national capability programme, more specifically the decision taken by the HO in May 2013 to fund Regional Organised Crime Units (ROCU), which was a significant change to the original plans. However, the national capability programme has continued to maintain momentum, establishing the Regional Fraud Team (RFT) in the London region. The introduction of Police and Crime Commissioners (PCCs) added an element of complexity to the anti-fraud arena; however continued engagement with the PCCs through the PCC awareness event in December and the quarterly provision of the force fraud profiles has ensured continued commitment. This report provides details of progress since the last report to your Board and planned strategies to develop a regional capability and influence the national police response to fraud.

### **Current Position**

2. As Members will recall, the National Capability programme team was created in April 2012 and is led by Commander Stephen Head. The programme team continues to influence the national and regional police response to fraud whilst developing new relationships in the changing landscape with PCCs and the NCA to coordinate and maximise operational delivery within the funding envelope.
3. The creation of the intelligence network that runs throughout the country enables the NFIB to see the bigger fraud and cyber crime picture at a local, regional and national level for the first time. This network has been established across the whole of England and Wales and is developing into



Scotland and N. Ireland this year despite the sea changes made in relation to funding reported to Members previously. From a crime being reported to Action Fraud and information being ingested into the Know Fraud system information is now provided to forces in bespoke quarterly force fraud profiles so they can view, for the first time, a detailed representation of fraud crime in their specific policing area.

4. The NFIB published the most recent reports in March 2014 and Forces will also soon (mid-May) receive the end of year profiles to show the year on year comparisons. This output from the NFIB continues to inform forces of the fraud in their police area and maintains the work begun by the Regional Intelligence Officers to inform the intelligence picture of fraud at a local, regional and national level.
5. The assessment of crimes into categories of local, regional and national is now business as usual for the NFIB, and the year 2013/14 figures show a total of 45,155 crimes assessed, of which only 2,313 were deemed to be regional. Case allocation figures are essential to the ongoing programme to monitor the overall police response to allocated crime and assess each force's ongoing capability. The NCO continues to utilise the Economic Crime Chief Officer Group meetings to monitor performance in the police response to reported fraud crime and to continue to demonstrate the necessity for a national case allocation process.
6. Commander Head has commenced a tour of each policing region, visiting forces to update them on the national capability programme. Amongst points for discussion will be the Action Fraud/NFIB transition, the allocation of crimes to forces from the NFIB and the fraud profiles. These visits will ensure each force meets with the National Police Coordinator for Economic Crime and that he in turn receives a full update on all matters and concerns relating to fraud affecting the regions.
7. The CoLP has responsibility for the London Regional Fraud Team (LRFT) and is leading the way in creating a fully proactive investigative unit. The team is now fully formed with staff in place from across the constituent forces - City of London, Metropolitan Police and the British Transport Police. The Terms of Reference and Case Acceptance Criteria for the LRFT have now been completed and agreed by the Head of ROCU and our BTP partners. In April the LRFT made their first arrests, detaining members of a Romanian OCG involved in an on-line vehicle fraud – this being whereby fictitious vehicles are sold on genuine vehicle sales websites. Once the victim has paid the person they believe to be the owner they do not receive the vehicle they 'purchased'. To support this activity the NFIB launched a national campaign to give advice about this fraud type and how people can help prevent themselves from becoming victims. The LRFT also continue to engage directly with the NCA and are discussing further case referrals relating to the compromise of online banking systems and money laundering committed by OCGs.

8. Members will recall CoLP being directly selected to draft an ACPO approved Authorised Professional Practice (APP) for fraud to define standards to the police response to fraud at every stage. As previously advised, the next draft for consultation on the APP will be in June 2014 and this deadline is on course to be met.
9. The transfer of Action Fraud to the City of London Police from the National Fraud Authority was completed on 1<sup>st</sup> April 2014. This was marked by Damian Green MP, Minister for Policing visiting the Economic Crime Directorate at City of London Police. The Minister was hosted by Commissioner Leppard where a roundtable meeting was held attended by members of Police Committee. Following the roundtable a presentation on the functions of the NFIB was shown to the Minister followed by a tour of their offices. Here the Minister was given demonstrations of both the Know Fraud system and the NFIB Alerts process.
10. The transfer of Action Fraud to the CoLP will place victims at the centre of a new joined-up process with the objective being to deliver a more user friendly service to victims. Developments are being made to further improve capability to receive and analyse reported cyber and financial crime. This will include offering more feedback to victims, with each victim receiving a letter to update them as to the status of their crime and whether it is being investigated, has been subject to disruption activity or whether it remains within the system to match against other data and inform the wider fraud picture.
11. The programme team continues to work with the National Crime Agency (NCA), particularly the Economic Crime Command (ECC) and the National Cyber Crime Unit (NCCU). The work streams reported previously continue to progress, including operational responses to the most significant threats, leading the alignment of ECC and CoLP performance regimes and ensuring effective integration of the 4 Ps and CoLP fraud strategy. The new Head of the ECC, Donald Toon, has met with both Commissioner Leppard and Commander Head and visited the NFIB in early May 2014 to ensure his early engagement.
12. The CoLP continues to engage with the Police and Crime Commissioner's following the PCC event held in December 2013. The PCCs have received the force fraud profiles to raise their awareness of the types of fraud crime impacting their communities. This also enables the PCCs to support CoLP prevention strategies such as fraud awareness events for local business and communities. Commander Head has updated all PCCs that he is now the new Policing lead on Identity Crime and advised them of initiatives in this area to combat this type of crime.

## **Conclusion**

13. The CoLP have continued to successfully influence the national police capability to fraud crime, maintaining support to regions in establishing their RFTs and supplying each individual force with a local fraud profile on a

quarterly basis. This work is to be further supported by Commander Head visiting each policing region to discuss with them issues relating to fraud and to advise where support can be given. The successful transition of Action Fraud to the City of London Police has taken place and is being supported by a plan of work to enhance the victim journey. The CoLP continues to engage with PCCs, also through the provision of the force profiles, to ensure they have the knowledge and understanding of the threat from fraud in their area. The now established Economic Crime Chief Officer Group continues to allow direct contact and can facilitate tasking where appropriate. The affect of the CoLP in influencing the formation of this network throughout the country further strengthens the national police capability to fraud crime.

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# Agenda Item 9

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A  
of the Local Government Act 1972.

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# Agenda Item 10

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# Agenda Item 11

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